

City of Kankakee
Kankakee Police Department

Memorandum 2019-3

Date: 06-14-19

To: Mayor Chasity Wells-Armstrong

From: Chief Frank J. Kosman *FJK*

Subject: Ring Memorandum of Understanding

As per the Director's meeting discussion from 6-11-19, I am forwarding you a copy of the proposed Memorandum of Understanding (MOU) between the City of Kankakee and Ring LLC. The MOU would provide the Department with no cost access to Ring LLC's Neighbors Portal. Through this web-based portal, the Kankakee Police Department will be able to efficiently and effectively communicate and share alerts and images with customers of Ring LLC who voluntarily wish to participate. There are over 300 residences in the City that utilize the Ring security camera program already.

I recommend taking advantage of this program that will enhance public safety in the community through the deterrent effect of the cameras and providing easy access to video evidence when a crime does occur. I have attached a copy of the Memorandum which needs to be executed by a City Official. Further information is available at Ring's website: <https://shop.ring.com/pages/neighborsapp>

From: "kyle.demmin@ring.com (Kyle Demmin)" <kyle.demmin@ring.com>
To: Avery _ Ivey Jr <a_ivey@citykankakee-il.gov>
Date: 08/09/2019 09:59 AM
Subject: Re: onboarding

Hi Avery,

Please let me know if you're having any issues with the link or audio.

Thanks!

On Thu, Aug 8, 2019 at 8:48 AM Kyle Demmin <kyle.demmin@ring.com> wrote:

Not a problem at all. Speak to you tomorrow!

On Thu, Aug 8, 2019 at 6:25 AM Avery _ Ivey Jr <a_ivey@citykankakee-il.gov> wrote:

OH NO! We're still a go! I don't know how I managed that.

Sgt. Avery Ivey, Jr.
Kankakee Police Department- Accreditation Manager
385 East Oak Street
Kankakee, IL 60901
(Office) 815-936-3602
(Fax) 815-933-0525

> From: "kyle.demmin@ring.com (Kyle Demmin)"
> <kyle.demmin@ring.com>
> To: Avery _ Ivey Jr <a_ivey@citykankakee-il.gov>
> Date: Wed, 7 Aug 2019 16:59:56 -0700
> Subject: Re: onboarding

> Avery,

>

> Just noticed that you cancelled the webinar for Friday. Are you available

> later in the day or do we need to reschedule for different week?

>

> On Mon, Aug 5, 2019 at 8:57 AM Kyle Demmin

<kyle.demmin@ring.com> wrote:

>
> > Great, just sent you over the calendar invite. Please be
sure to forward
> > to those attending the webinar.
> >
> > This will be over a Google Hangouts webinar, so please let
me know if any
> > issues arise when getting connected. I'll have the account
invites sent
> > over on the 8th so that people will have the chance to
create their account
> > prior. If any issues with that, I can help troubleshoot
the last 10/15
> > minutes of the call.
> >
> > Please let me know if you have any questions!
> >
> > Best,
> > Kyle

> >
> > On Mon, Aug 5, 2019 at 6:09 AM Avery _ Ivey Jr
<a_ivey@citykankakee-il.gov>

> > wrote:

> >
> >> Yes, 10am to 11am CT sounds perfect
> >>
> >>
> >> Sgt. Avery Ivey, Jr.
> >> Kankakee Police Department- Accreditation Manager
> >> 385 East Oak Street
> >> Kankakee, IL 60901
> >> (Office) 815-936-3602
> >> (Fax) 815-933-0525
> >>
> >> > From: "<kyle.demmin@ring.com> (Kyle Demmin)"
<kyle.demmin@ring.com>
> >> > To: Avery _ Ivey Jr <a_ivey@citykankakee-il.gov>
> >> > Date: Fri, 2 Aug 2019 11:13:45 -0700
> >> > Subject: Re: onboarding
> >>
> >> > Perfect, sounds great. Does 10:00am - 11:00am CT work

on the 9th? I'll

> >> send

> >> > over a calendar invite once confirmed.

> >> >

> >> > I'll schedule the In App Announcement to go out on the 8th. Therefore

> >> the

> >> > Portal will be live on the 9th and we can walk your team through

> >> creating

> >> > your first post, comments, video request (if applicable).

> >> >

> >> > Thanks!

> >> >

> >> > On Fri, Aug 2, 2019 at 10:47 AM Avery _ Ivey Jr <

> >> a_ivey@citykankakee-il.gov>

> >> > wrote:

> >> >

> >> > > Ok, everything looks good!

> >> > >

> >> > > 1. The app announcement is good to go. Approved

> >> > >

> >> > > 2. Chief requested August 9th. That should work out for most of us.

> >> > >

> >> > > 3. I have attached the excel spreadsheet. That should get us started

> >> and

> >> > > up and running!

> >> > >

> >> > > Thank you!

> >> > >

> >> > >

> >> > > Sgt. Avery Ivey, Jr.

> >> > > Kankakee Police Department- Accreditation Manager

> >> > > 385 East Oak Street

> >> > > Kankakee, IL 60901

> >> > > (Office) 815-936-3602

> >> > > (Fax) 815-933-0525

> >> > >

> >> > >

> > > > Visit us at citykankakee-il.gov.

> > > >

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> > recipient.

> > > >

> > >

> > >

> > > --

> > > Kyle Demmin

> > > Partner Success Manager

> > > kyle.demmin@ring.com

> > > 714-381-6291

> > > -----

> > > [image: ring-logo2x]

> > > 1523 26th St.

> > > Santa Monica, CA 90404

> > > www.ring.com

> > > [image: group-32x]

<<https://go.onelink.me/v1xd/dc03e56d>> Download the
> > > Neighbors App. <<https://go.onelink.me/v1xd/dc03e56d>>
> > > Join the new neighborhood watch.
> > > *Neighbors Portal Resource Center
<<http://resources.nw.ring.com/>> *
> >>
> >>
> >> Visit us at citykankakee-il.gov.
> >>
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> >>
> >>
> >>
> >
> > --
> > Kyle Demmin
> > Partner Success Manager
> > kyle.demmin@ring.com
> > 714-381-6291
> > -----
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> > Santa Monica, CA 90404
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> > [image: group-32x] <<https://go.onelink.me/v1xd/dc03e56d>>

Download the

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> > *Neighbors Portal Resource Center

<<http://resources.nw.ring.com/>>*

> >

> >

>

> --

> Kyle Demmin

> Partner Success Manager

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--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291



1523 26th St.
Santa Monica, CA 90404
www.ring.com



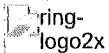
[Download the Neighbors App.](#)
Join the new neighborhood watch.

Neighbors Portal Resource Center

--

Kyle Demmin

Partner Success Manager
kyle.demmin@ring.com
714-381-6291



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Santa Monica, CA 90404
www.ring.com



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Join the new neighborhood watch.

Neighbors Portal Resource Center

From: "kyle.demmin@ring.com (Kyle Demmin)" <kyle.demmin@ring.com>
To: undisclosed-recipients;
Bcc: a_ivey@citykankakee-il.gov
Date: 08/12/2019 11:34 AM
Subject: Welcome to Ring Neighbors Portal

Hi Everyone,

Thank you all so much for a great Neighbors Portal training session last week. Please reach out to me any time with questions, additional training, or any feedback. In two weeks, you'll receive a survey, please be sure to complete this (takes less than 1 minute!).

Below is a guide to get started in Neighbors Portal, which includes directions on creating your account, key takeaways from our conversations and your special law enforcement discount.

Creating an Account

*Please access the Neighbors Portal using Firefox or Chrome. Internet Explorer is not compatible.

1. Check your inbox for an email from Ring Team
2. Click the **Join Neighbors Portal** button
3. Follow the prompts to create your account
4. Bookmark <https://nw.ring.com/> for quick, easy access to Neighbors Portal

Key Takeaways

1. **Pair your Ring Video Requests with a post.** Pairing your Video Request with a post will expand your search to the Neighbors app, so you can receive non-Ring videos and actionable information.
2. **Browse the Neighbors Feed.** Residents may post information or videos that relate to your cases. Zoom into your incident locations on the map and filter by time so you can see what was shared. Download any videos from Neighbors Feed by clicking on the three dots and selecting Download.
3. **Comment on posts from residents.** This is a great starting point for you to interact with your community. [Here are templates for comments you can use.](#)
4. **Create posts to invite and share.** Neighbors is full of crime & safety minded residents, so use posts to invite them to your events or

share important information. Here are templates for posts to get you started.

5. **Anyone Can Use Neighbors.** Neighbors is a free app that anyone can download and use. Remember: you don't need a Ring camera to participate.

Special Offers for Law Enforcement

1. Get **\$50 off** of eligible Ring Video Doorbells, Security Cams, and our Ring Alarm when you shop at Ring.com. Use discount code:

NBKANKAKEE and be sure to check out using your department email address (@citykankakee-il.gov)

*Discount does not apply towards accessories and/or already discounted devices, including but not limited to Ring Video Doorbell Classic

All the best,

Kyle

--

Kyle Demmin

Partner Success Manager

kyle.demmin@ring.com

714-381-6291



1523 26th St.
Santa Monica, CA 90404
www.ring.com



Download the Neighbors App.
Join the new neighborhood watch.

Neighbors Portal Resource Center

From: "rohit.murti@ring.com (Rohit Murti)" <rohit.murti@ring.com>
To: Avery _ Ivey Jr <a_ivey@citykankakee-il.gov>
Date: 06/10/2019 12:53 PM
Subject: Re: Doorbells

Good day Sergeant,

Please find the details below for the discount offered to your agency.

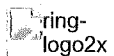
- Code - **NBKANKAKEE**
- Please use the link ring.com. The discount code will only work when used through ring.com.
- Please purchase the device from Ring using your specific work email address (@citykankakee-il.gov).
- Everyone in your agency will get \$50 off Ring Video Doorbell 2, Video Doorbell Pro, Video Doorbell Elite, Security Cams and Ring Alarm.
- The promotional offer is only available while supplies last.

Please let me know if you run into any issues with the code.
Thank you.

Sincerely,

Rohit D. Murti

Community Partnerships Manager
T 832.992.9910 E rohit.murti@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Mon, Jun 10, 2019 at 6:06 AM Avery _ Ivey Jr
<a_ivey@citykankakee-il.gov> wrote:

Ok, perfect, thank you.

Sgt. Avery Ivey, Jr.
Kankakee Police Department- Accreditation Manager
385 East Oak Street
Kankakee, IL 60901
(Office) 815-936-3602
(Fax) 815-933-0525

> From: "rohit.murti@ring.com (Rohit Murti)"
<rohit.murti@ring.com>
> To: Avery _ Ivey Jr <a_ivey@citykankakee-il.gov>
> Date: Fri, 7 Jun 2019 10:08:41 -0700
> Subject: Re: Doorbells

> Hi Sergeant,
>
> Thank you for your email. I have initiated the discount code
generation
> process and will share the code and instructions with you as
soon as it's
> made available to me. With reference to your query regarding
what you need
> to give me with respect to the law enforcement program, it
would be the
> signed MOU (along with the 4-digit code that I mailed to you).
Once ready,
> you can share the MOU with me through an email. Please call me
in case of
> any questions. Thank you.
>
> Sincerely,
>
> Rohit D. Murti
> Community Partnerships Manager
> *T *832.992.9910 *E* rohit.murti@ring.com
> -----
> [image: ring-logo2x]
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Download the

> Neighbors App. <<https://go.onelink.me/v1xd/dc03e56d>>

> Join the new neighborhood watch.

>

>

> On Fri, Jun 7, 2019 at 8:16 AM Avery _ Ivey Jr

<a_ivey@citykankakee-il.gov>

> wrote:

>

> > I have a couple of officers that wish to buy some doorbells,
what do I

> > need to give you for the law enforcement program? Thank you

> >

> >

> > Sgt. Avery Ivey, Jr.

> > Kankakee Police Department- Accreditation Manager

> > 385 East Oak Street

> > Kankakee, IL 60901

> > (Office) 815-936-3602

> > (Fax) 815-933-0525

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> >

> >

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From: "rohit.murti@ring.com (Rohit Murti)" <rohit.murti@ring.com>
To: Avery _ Ivey Jr <a_ivey@citykankakee-il.gov>
Date: 06/04/2019 02:33 PM
Subject: Re: Ring MOU - Kankakee Police Department, IL

That sounds great, Sergeant, thank you very much!

Sincerely,

Rohit D. Murti

Community Partnerships Manager
T 832.992.9910 E rohit.murti@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

On Tue, Jun 4, 2019 at 12:32 PM Avery _ Ivey Jr
<a_ivey@citykankakee-il.gov> wrote:

Thank you very much for the presentation. The MOU and this e-mail is already in the Chief's hands and looks as if he is highly anticipating our partnership (he came to the webinar also). Again, thank you and I will be in contact.

Sgt. Avery Ivey, Jr.
Kankakee Police Department- Accreditation Manager
385 East Oak Street
Kankakee, IL 60901
(Office) 815-936-3602
(Fax) 815-933-0525

> From: "rohit.murti@ring.com (Rohit Murti)"
<rohit.murti@ring.com>
> To: a_ivey@citykankakee-il.gov

> Date: Tue, 4 Jun 2019 12:08:15 -0700
> Subject: Ring MOU - Kankakee Police Department, IL

> Sergeant Ivey,
>
> Thank you for arranging our meeting today to learn about
Ring's approach to
> reducing crime in communities.
>
>
> An overview of our program:
>
>
> Our platform combines the deterrent value of a visible
security system
> (devices) with the power of an actively engaged community (via
a free app)
> to reduce criminal activity and to help solve open
investigations.
>
>
>
> Neighbors Portal is Law Enforcement's access to our platform.
Portal
> highlights include:
>
>
> 1. *No Cost* - Neighbors Portal is free to Law
Enforcement.
> 2. *Community Engagement* - Law Enforcement's ability to
join the
> conversation on the Neighbors app (about posted video or in
response to
> posted comments).
> 3. *Alerts* - You may post alerts which are highly relevant
(proximity)
> to the recipient.
> 4. *Video Request* - You may request videos from Ring
device owners who
> may have captured footage, that may be of relevance to new
or active
> investigations.

>
> As the attached MOU is reviewed, please feel free to contact me at any
> time. My cell number is 832-992-9910. As part of our security protocol, I
> have mailed a postcard to you with a code. Once you receive it, please
> enter the code at the end of the MOU document, along with the signature,
> prior to sharing it with me via email.
>
>
> In the case where the MOU may need to go before City Council, we want to be
> sure to provide the proper support in advance. Please let me know if this
> is the case and I will loop in our PR/Media team for support.
>
>
> Could you please help me identify the personnel in the highlighted roles?
> Once we receive the signed copy of the MOU and the information below, we
> will be ready to move forward in the process.
>
>
> - Partnership Coordinator - Sergeant Avery Ivey (
> a_ivey@citykankakee-il.gov)
> - Public Information Officer / Social Media Liaison - TBD
> - Investigative (CID/Crime/Property Crime) - TBD
> - Community Outreach Officer - TBD
> - Social Media Coordinator - TBD
>
> Thank you again for meeting with me. I look forward to working with you and
> Kankakee Police Department.
>
> Sincerely,
>
> Rohit D. Murti
> Community Partnerships Manager
> *T *832.992.9910 *E* rohit.murti@ring.com

> -----
> [image: ring-logo2x]
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> Santa Monica, CA 90404
> www.ring.com
> [image: group-32x] <<https://go.onelink.me/v1xd/dc03e56d>>
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From: "rohit.murti@ring.com (Rohit Murti)" <rohit.murti@ring.com>
To: a_ivey@citykankakee-il.gov
Date: 06/04/2019 02:08 PM
Subject: Ring MOU - Kankakee Police Department, IL

Sergeant Ivey,

Thank you for arranging our meeting today to learn about Ring's approach to reducing crime in communities.

An overview of our program:

Our platform combines the deterrent value of a visible security system (devices) with the power of an actively engaged community (via a free app) to reduce criminal activity and to help solve open investigations.

Neighbors Portal is Law Enforcement's access to our platform. Portal highlights include:

1. **No Cost** - Neighbors Portal is free to Law Enforcement.
2. **Community Engagement** - Law Enforcement's ability to join the conversation on the Neighbors app (about posted video or in response to posted comments).
3. **Alerts** - You may post alerts which are highly relevant (proximity) to the recipient.
4. **Video Request** - You may request videos from Ring device owners who may have captured footage, that may be of relevance to new or active investigations.

As the attached MOU is reviewed, please feel free to contact me at any time. My cell number is 832-992-9910. As part of our security protocol, I have mailed a postcard to you with a code. Once you receive it, please enter the code at the end of the MOU document, along with the signature, prior to sharing it with me via email.

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(a_ivey@citykankakee-il.gov)
- Public Information Officer / Social Media Liaison - TBD
- Investigative (CID/Crime/Property Crime) - TBD
- Community Outreach Officer - TBD
- Social Media Coordinator - TBD

Thank you again for meeting with me. I look forward to working with you and Kankakee Police Department.

Sincerely,

Rohit D. Murti

Community Partnerships Manager

T 832.992.9910 E rohit.murti@ring.com



1523 26th St.
Santa Monica, CA 90404
www.ring.com



[Download the Neighbors App.](#)
Join the new neighborhood watch.

This event has been changed with this note:
 "Update: added webinar link, meeting ID and my contact details. Thank you!"

[more details »](#)

Changed: Webinar link - <https://ring.zoom.us/j/7101637734>
Meeting ID - 710-163-7734

The webinar shouldn't take more than 45 minutes. While we encourage the participation of as many officers as are interested, the presence of the following personnel is essential to ensure optimal experience and results with Neighbors Portal by Ring:

- Acquaintance with the Neighbors app (<https://shop.ring.com/pages/neighbors>), prior to our webinar, would be beneficial for engagement. Please feel free to call or email me if you have any questions. Thank you for your time.

Need to make changes to this event?
Cancel: <https://calendly.com/cancellations/AGC5R3MQJV5KAMCT>
Reschedule: <https://calendly.com/reschedulings/AGC5R3MQJV5KAMCT>

Going (a_ivey@citykankakee-il.gov)? Yes - Maybe - No more options »

Invitation from Google Calendar

You are receiving this courtesy email at the account a_ivey@citykankakee-il.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More.](#)

A meeting invitation is attached:

Subject: Neighbors By Ring - Law Enforcement Portal

Start: 06/04/2019 01:00 PM

End: 06/04/2019 02:00 PM

Location:

Notes: Webinar link - <https://ring.zoom.us/j/7101637734>
Meeting ID - 710-163-7734

Contact Details:
Rohit Murti
(832) 992-9910
rohit.murti@ring.com

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Partnership CoordinatorPublic Information Officer / Social Media LiaisonInvestigative - CID/Crime/Property CrimeCommunity Outreach Officer
Acquaintance with the Neighbors app (<https://shop.ring.com/pages/neighbors>), prior to our webinar, would be beneficial for engagement. Please feel free to call or email me if you have any questions. Thank you for your time.

Name: Avery Ivey
Phone Number: 8159363602
Title: Sergeant
Agency Name: Kankakee Police Department
State: Illinois

Need to make changes to this event?
Cancel: https://calendly.com/cancellations/AGC5R3MQJV5KAMCT
Reschedule: https://calendly.com/reschedulings/AGC5R3MQJV5KAMCT

[illegible]

<https://postoffice.citykankakee-il.gov/WorldClient.dll?Session=K0WZGA61URFMX&View=Message&Print=Yes&Number=7621>

action=VIEW&eid=dHVtMDhnazE3ZHBkbWc5N2Zka3QyamE1bGsgYV9pdmV5QGnpdHlrYW5rYWtlZS1pbC5nb3Y&tok=MjAjam9o:

[illegible]

You have been invited to the following event.

Avery Ivey and Rohit Murti

[more details »](#)

Event Name: Neighbors By Ring - Law Enforcement Portal

Need to make changes to this event?
Cancel: <https://calendly.com/cancellations/AGC5R3MQJV5KAMCT>
Reschedule: <https://calendly.com/reschedulings/AGC5R3MQJV5KAMCT>

Powered by Calendly.com

Going (a_ivey@citykankakee-il.gov)? Yes - Maybe - No more options »

Invitation from Google Calendar

You are receiving this courtesy email at the account a_ivey@citykankakee-il.gov because you are an attendee of this event.

To stop receiving future updates for this event, decline this event. Alternatively you can sign up for a Google account at <https://www.google.com/calendar/> and control your notification settings for your entire calendar.

Forwarding this invitation could allow any recipient to send a response to the organizer and be added to the guest list, or invite others regardless of their own invitation status, or to modify your RSVP. [Learn More.](#)

A meeting invitation is attached:

Subject: Avery Ivey and Rohit Murti

Start: 06/04/2019 01:00 PM

End: 06/04/2019 02:00 PM

Location:

Notes: Event Name: Neighbors By Ring - Law Enforcement Portal

Phone Number: 8159363602

Title: Sergeant

Agency Name: Kankakee Police Department

State: Illinois

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Reschedule: <https://calendly.com/reschedulings/AGC5R3MQJV5KAMCT>

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View your event at <https://www.google.com/calendar/event?>

action=VIEW&eid=dHVtMDhnazE3ZHBkbWc5N2Zka3QyamE1bGsgYV9pdmV5QGnpdHlrYW5rYWtlZS1pbC5nb3Y&tok=MjAjc9oa

[illegible]

From: "rohit.murti@ring.com (Rohit Murti)" <rohit.murti@ring.com>
To: a_ivey@citykankakee-il.gov
Date: 05/09/2019 12:32 PM
Subject: Neighbors Portal by Ring

Sergeant Ivey,

Thank you for your interest in Neighbors Portal by Ring. We would love to share information on the program through a live webinar, as per your convenience and availability. Please have a look at the link below and book a time that works for you.

Booking Link: <https://calendly.com/rohitmurti>

While we encourage the participation of as many officers as are interested, the presence of the following personnel would be essential to ensure optimal experience and results with Neighbors Portal by Ring:

- Partnership Coordinator
- Public Information Officer / Social Media Liaison
- Investigative - CID/Crime/Property Crime
- Community Outreach Officer

Acquaintance with the Neighbors app, prior to our webinar, would be beneficial for engagement. Please feel free to call or email me if you have any questions. Thank you for your time. We look forward to hearing from you.

Sincerely,

Rohit D. Murti

Community Partnerships Manager
T 832.992.9910 E rohit.murti@ring.com



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Santa Monica, CA 90404
www.ring.com



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